

**EFFORTS TO IMPROVE PUBLIC UNDERSTANDING OF THE *ONLINE*
REGISTRATION FLOW OF THE OUTPATIENT RSUD dr. DARSONO
PACITAN**

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SUMMARY

Background: The lack of public understanding of the flow of outpatient *online* registration at RSUD dr. Darsono Pacitan is an obstacle to the efficiency of health services. Many people do not know the use of the *Sipon Ceria* application so they prefer to register directly (*offline*), which causes long queues and long waiting times. Education using video media is an effective alternative because it can convey information in an interesting, easy-to-understand way, and can be accessed at any time.

Objective: This final project aims to produce educational media that can be published and copyrighted. **Method:** Making educational videos with the concept of animation that explains the flow of outpatient *online* registration at RSUD dr. Darsono Pacitan. The making of this video uses the capcut and canva applications and then takes videos using an *iPhone* camera. **Results:** The output of this project is an educational video with an animated concept entitled “Sobat Sehat, Daftar *Online* Yuk!” with a duration of 07.36 minutes and a file size of 241 MB. It has been tested on 10 respondents from the Kebon neighborhood of Ploso Pacitan Village with the results that the video is interesting and easy to understand. **Conclusion:** The video entitled “Sobat Sehat, Daftar *Online* Yuk!” is effectively used as an educational media in improving public understanding of the flow of outpatient online registration at RSUD dr. Darsono.

Keywords: Sipon Ceria Application, *Online* Registration, Understanding, Educational Video