

# EDUCATIONAL VIDEO ON THE USE OF THE SELF-SERVICE REGISTRATION KIOSK (APM) AT RSJD Dr. ARIF ZAINUDDIN SURAKARTA

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## SUMMARY

**Background:** The advancement of digitalization in healthcare services has encouraged hospitals to adopt technology to enhance service efficiency and effectiveness. One such innovation is the Self-Service Registration Kiosk (APM), which enables patients to register independently without queuing at the registration counter. However, public understanding of how to use APM remains limited. At RSJD Dr. Arif Zainuddin Surakarta, a preliminary study revealed that 7 out of 11 respondents were unable to use the APM independently. **Objective** This final assignment in the form of an educational video aims to produce educational media output that can be published and submitted for Intellectual Property Rights (IPR). **Methods:** The video was created using simple equipment such as a smartphone and laptop. The editing process was conducted using Adobe Premiere Pro, which enabled the addition of text, narration, and supporting audio to enhance clarity and engagement. **Results:** The output is an educational video titled "Easy and Fast! How to Use the Self-Service Registration Kiosk at RSJD Dr. Arif Zainuddin Surakarta" with a duration of 2 minutes and 49 seconds and a file size of 329.6 MB. A trial involving five respondents indicated that the video was easy to understand, informative, and visually appealing. **Conclusion:** This video has proven effective as a Communication, Information, and Education (CIE) medium that can be widely utilized to help patients understand how to operate the APM, while also supporting digital transformation in hospital services. The media is publicly accessible via YouTube.

**Keywords:** APM, Educational, Video, Digitalization, Healthcare.