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Relationship between Nurse Caring Behavior and Patient Satisfaction at Karanganyar District Hospital

ABSTRACT

Background: A good nurse must be able to provide nursing care, not just to treat and give medicine, nurse must be able to create comfort for their patients. Efforts are made to create a sense of comfort, one of which is caring behavior. The prevalence of caring behavior in the Jakarta Friendship Public Hospital found that 51.9% of nurses were caring and 48.1% were less caring and stated that 84% of those who expressed less caring nurses had negative experiences with nurses. **Purpose**: Analyzing the Relationship between Nurse Caring Behavior and Patient Satisfaction in Karanganyar District Hospital. **Methods**: Correlational analytic research. Sampling using stratified random sampling technique with 102 respondents, the subject of this study was inpatients in Karanganyar District Hospital, the research instrument used a questionnaire. Bivariate analysis using chi-square test with fisher's exact test with p value 0.05. **Results**: The results of univariate analysis of respondents who perceived nurses caring caring were 100 respondents (98%), respondents satisfaction was in the satisfied category of 95 respondents (93.1%). The results of bivariate analysis showed exact sig values. (2-sided) (0.005) <0.05. **Conclusion**: There is a relationship between nurses caring behavior with patient satisfaction in Karanganyar District Hospital.

Keywords: Nurse Caring Behavior, Patient Satisfaction.